

Knowle and Dorridge Racquets Club (K& D) Code of Conduct

Knowle and Dorridge Racquets Club is a sports facility offering several sports based in the West Midlands. We are committed to providing a safe and friendly sporting and social facility that enhances the health and wellbeing of everyone who visits, uses or works at K & D.

This code of conduct has been developed to ensure a respectful place for all visitors, staff and members. We set high standards and require all members, visitors and staff whether you are participating in sports and activities, spectating, visiting or working, to adhere to the standards and behaviours set out in this Code of Conduct.

We take concerns regarding alleged breaches of the Code very seriously. In order to consider allegations of misconduct, investigation and conduct, procedures apply and these are set out and available on the members' area of our website.

As a member, visitor, participant or employee at K & D you agree to the following terms as outlined below:

- Always act in a way which supports and upholds the reputation and values of the club
- Establish, maintain and develop relationships based on confidence, trust and respect
- Demonstrate and promote sensitivity for the customs, practices, culture and personal beliefs of others
- Safeguard all confidential, commercially sensitive and personal data acquired as a result of relationships formed through the club and not use it for personal advantage or the benefit or detriment of third parties
- Demonstrate and promote fair and reasonable standards in the treatment of people who are operating within their sphere of influence
- Challenge others if they suspect unlawful or unethical conduct or behaviour, taking action as appropriate
- Act responsibly at all times when visiting, participating or working in any area of the K & D facilities
- Compete and spectate in a manner of good sportsmanship, regardless to the nature of the game, match or competition
- Show respect to all individuals associated with the activity you are involved in (ie coaches, match officials, other team members, opponents)
- Show respect to all K & D staff, members and property
- Abide by all licensing laws as governed in the UK
- Behave in a manner that does not endanger yourself or other individuals
- Promote equality and diversity and to report any discriminatory behaviour of any kind
- If participating in any activities to inform the person in charge of any relevant medical condition, allergy, intolerance or previous injuries that would affect your safe participation.